From: Cartier, Philip

To: 'microsoft.atr(a)usdoj.gov'

Date: 1/15/02 8:54am **Subject:** MS Settlement

Dear Sirs:

I think the proposed settlement in the Microsoft anti-trust case is totally inadequate. As a user and occasional buyer of MS products, this settlement does nothing to reduce the excessive prices, poor functionality, and lack of choice that I have faced in the software market due to Microsoft's predatory practices. In addition, the proposed settlement simply extends the Microsoft monopoly to one of the few remaining areas where it is not the major supplier- the education market. The only kind of settlement that provides meaningful redress for us abused customers would be one that would prevent future abuses. That would mean significant penalties, i.e. cash payments that are at least 10-20% of published profits over the last five years and criminal charges against the current and future management if abuses occur again.

Phil Cartier ph: 5167